



**VOTING MACHINE INCIDENTS IN WILLIAMSON COUNTY ELECTIONS:
10/26/21, 8/1/24, 11/5/24, 5/6/25, 10/7/25, 12/2/25 AND 5/5/26 ELECTIONS**

A number of incidents occur in every election. We closely track those that involve election machines. Our belief is that if we eliminated these highly risky election machines from our elections, incidents would be minimal and the risk of our elections being unsafe, insecure, opaque and inaccurate would be negligible. The following incidents are taken exactly as reported from the Williamson County Election Commission election (WCEC) incident reports and from post-election TVEI reports that can be found at [our website](#). Many of these resulted in machines being removed and replaced because of poor performance. For some reason, the October 7, 2025, October 2, 2025 and October 28, 2025 elections did not have incident reports filled out by the county's IT technicians because no reports of this nature were given to us in answer to our public records requests.

	Type	Incidents	Vote center and date where and when each occurred	Resolution	Notes
1	Tabulators stopped counting votes on tabulator tapes during an election	7	3 East Franklin vote centers (10/26/21)	Ultimately removed all Dominion machines from the county and rented a system from a similar company, ES&S	In the October 26, 2021 Franklin municipal election, seven of nineteen Dominion Voting System tabulators at three different vote centers in the same Franklin ward, produced end-of-day reconciliation tapes that seriously undercounted the number of ballots that had actually been cast. A different count was seen on each tabulator's public and protected counts. The Secretary of State declared the election a "non-election" that had to be decided the following day with a complete hand count of every vote in the election. Subsequently, the Williamson County Election Commission and Secretary of State called in the US Election Assistance Commission (EAC), as well as both of the EAC's certification labs, to determine what happened. They could replicate the problem but never could find the root cause. Dominion separately claimed there was "erroneous code" in the machines . (Gee, how could that get in there since Dominion was the only entity allowed to inspect the insides of the tabulator or install new software?) What later became known as the "Tennessee Error" in cybersecurity circles drove two national election tech entities to issue nationwide bulletins about the issue. The issue was later found in the Dominion machines in 64 of 66 counties in Georgia . In February 2022, the Tennessee Secretary of State instructed the WCEC to get rid of all of the Dominion machines. The WCEC began renting ES&S machines... which, unfortunately, contain many of the same commonalities as Dominion machines . Despite other documentation by Tennessee Voters of Election Integrity of machine problems since then, the WCEC continues to force Williamson County citizens to vote on electronic voting machines. This report here contains more details .
2	Machine software discrepancies during an election	19	Post-election, 19 of 20 tabulators did not agree with the software citizens were shown pre-election that would be running on the tabulators. The WCEC purposefully avoided studying the problem before	WCEC rushed through election certification despite a written	In a public inspection of the county's Dominion voting machines – both ballot marking devices (BMDs) and scanners/tabulators, on September 28, 2021 -- the Tennessee Voters for Election Integrity (TVEI) group of citizens were shown the software that would be running on all of the election machines. 5.5.3-0002. Following our post-election receipt of election artifacts, we saw that 19 of 20 tabulators had been running an uninspected software version during the election different than what we were shown. The 19 were running 5.5.31.1. Meaning that the election was run on a mix of differing software, which is something that should never be done.

			election certification. (10/26/21)	request to halt. The discrepancy was never explained.	We sent to Chad Gray, the Williamson County Election Administrator, this email alerting him to the problem and recommending the election not be certified until the issue was examined. At the certification meeting on November, 9, 2021, Mr. Gray feigned uncertainty that he had received the email, WCEC Chairman Bob Brown quickly rearranged the meeting's agenda so that the election was certified before any citizen had the chance to speak and when Frank Limpus finally spoke requesting a halt in the certification process, Mr. Brown threw up his hands and said "the election is out of our hands." How convenient. The WCEC had commanded the election be transferred to the Tennessee Election Office for studying the previous problem of tabulators stopping the count of votes on some tabulator tapes. Our questions about the software issue were ignored then and never explained to citizens. This report here contains more details.
3	Refusal to implement a hash verification test on voting machines to alert if there was any nefarious incident in the election affecting the voting machines and their data.	2	All machines at all vote centers	N/A	Prior to the May 3, 2022 and August 4, 2022 elections, Tennessee Voters for Election Integrity began requesting that the WCEC run a hash verification on all voting machines as a security measure against nefarious election intrusion/incidents. The WCEC refused to do so then and, four years later continues to refuse such a request. See pages 10-11 of this report here. A hash verification is something of a digital fingerprint (a checksum) created by performing a mathematical operation (a hash function) on the data comprising a computer program or other digital file. Any change in just one byte of the data comprising the computer program or digital file will change the hash value. The hash value is, therefore, a unique fingerprint for any program or digital file. A hash verification can easily be run when the scanner is being set up and run again when the machine is being shut down following the final day of voting or when the machine returns to the Election Office. The US Election Assistance Commission recommends this security step be taken. In fact, when the EAC ran its initial tests on the Dominion machines that elicited the "Tennessee Error" in the October 2021 election, it was a hash verification that first revealed a problem. But the WCEC ignores all of this.
4	Machine documentation and numerical mistakes lead to an election challenge and dismissal despite mistakes on the official – and accepted -- documentation of the election	1	College Grove (5/3/22)	N/A	Several poll workers' and officials' mistakes in the May 3, 2022 primary election led one candidate to contest the election after the election documentation at the College Grove vote center showed a difference of at least eleven votes between the number of ballot applications to vote and the number of ballots cast. The form was signed by six election poll workers and election commissioners as being correct and submitted to certify the election, despite the non-checked mistakes. Accepting the numbers as incorrect would have given the candidate the 11 votes he needed to have won the election. The Tennessee GOP State Executive Committee reversed the election on the first day of the meeting, but, then a day later, reversed it back when the county's election administrator admitted his poll workers had made mistakes. No one, however, explained how the page was initially deemed correct by the signature of a half dozen election officials. These machines greatly complicate the compilation of votes in an election and can lead to significant issues.
5	Paper jam	38	Election Office (7/25/24) Longview Rec (7/16/24) Longview Rec (7/16/24) College Grove (7/16/24)	Tony ? CJ Tony	BMD ballot jam. Shut down machine & restart. New ballot. Voter voted successfully. Ballot jammed. Shut down & back up. Ballot creased so gave voter new ballot. Good. BMD jammed; restart & ballot spit out; spoiled & gave voter another ballot. Paper jam 2 machines; removed red seal, fixed, replaced with new seal.

			Columbia State (7/16/24)(x2)	Tony	Machine beeping paper jam alert. Turned off and remained off. Unsure if problem cleared.
			Columbia State (7/27/24)	Tony/John	Another jam. Removed seal, fixed, replaced w/new seal. Also on second machine.
			Columbia State (7/16/24)(x5)	Tony	Ballot pathway blocked. Blue ballot box lid closed during transport. Removed blue tag, opened the blue box lid, cleared and applied new blue tag.
			Church of the City (8/1/24)	Tony	Same problem as above. Cleared and new tax applied. Fixed.
			Brentwood Library (10/17/24)	Tony	Fixed.
			Nolensville (10/17/24)	John	Stuck ballot unstuck in BMD.
			Nolensville (10/21/24)	Tony	Paper jam in BMD; addressed. Replaced BMD.
			Franklin Rec (10/16/24)	Tony	BMD fixed... but unsure how. Not explained.
			Franklin Rec (10/19/24)	Mark	BMD jammed and fixed. But not explained how.
			Franklin Rec (10/12/24)	Tony	BMD fixed but unsure how or the extent of the problem.
			College Grove (10/21/24)	Tony	Paper jam in tabulator; hard stopped, ballot into ballot drop box; fixed.
			College Grove (10/31/24)	John	Ballot stuck in back of tabulator after counted. Pushed ballot into ballot drop box.
			Enrichment Center (11/15/24)	Tony	Ballot stuck in tabulator B; fixed; ballot placed into drop box in tabulator.
			Brentwood Library (10/21/24)	John	Tabulator jammed; vote counted; jam cleared, ballot into ballot drop box.
			Nolensville Rec (10/21/24)	John	BMD jammed; voter given new ballot to vote; BMD fixed; new ballot worked.
			Nolensville Rec (10/16/24)(x2)	Sandra Hurt	Paper jammed in BMD; removed and new ballot used.
			Nolensville Rec (10/18/24)	?	Jam continued to happen and new machine requested.
			Nolensville Rec (10/21/24)	Sandra Hurt	BMD goes down & door doesn't close as well. Request new BMD machine be delivered.
			Nolensville Rec (10/31/24)	Sandra Hurt	Multiple BMD jams, rejects. Take down as this making voters in line nervous.
			Nolensville Rec (10/30/24)	Sandra Hurt	Multiple jams following hard re-boot. Assumed this cleared the issue although wasn't clear.
			Enrichment Center (2024)	?	Tabulator paper jam problem fixed, although not explained.
			Brentwood Library (10/21/24)	John	Tabulator wrinkled ballot. Open slot & placed in bin. Problem solved according to report.
			Thomp Statn Middle (5/5/26)	?	Ballot jammed & machine won't turn off to remove. Unsure of resolution.

			Creekside Elem (5/5/26)	?	3 ballots stuck in cue. One double printed. Resolution uncertain.
			Longview Rec (10/26/26)(x2)	?	Tabulator accepted ballot after removed from BMD.
			Gate Church (3/5/24)	CF	Screen says "Platen is open:" cleared.
			Longview Rec (10/22/24)	?	Removed jam. After several tests it began working fine.
6	Replace printer paper rolls	3	Brentwood Library (7/17/24)	Tony	Fixed. Replaced rolls of printer paper on all three tabulators.
			Brentwood Library (7/25/24)	?	
			College Grove (7/16/24)	?	
7	New seal on scanner	1	Brentwood Library (7/12/24)	Tony	No explanation what happened but new seal placed on tabulator/scanner.
8	Pin inside of BMD slot	1	Nolensville Rec (11/5/24)	Tony	Fixed although no explanation of the problem or how resolved.
9	BMD screen flickers	5	Nolensville Rec (7/18/24)	John	Replaced with new BMD.
			Brentwood Library (10/17/24)	Tony	Fixed bad screen on BMD. Assumed BMD was retained but no explanation.
			Longview Rec (10/26/24)(x3)	?	Screen went black several times; unsure of resolution; not documented. Unsure if removed.
10	Tabulator rejected ballot	2	Brenthaven Church (11/5/24)	?	Upper tray of tabulator rejected 3 consecutive ballots if placed face down. No problem if face up. Changed their process to accommodate the problem and hold onto the tabulator.
			Longview Rec (4/18/26)	John	Unsure of resolution.
11	Tabulator jammed	6	Longview Rec (2024)	Tony	Fixed.
			Election Office (10/17/24)	Tony	Fixed.
			College Grove (4/22/26)	John	Ballot feeder guide needed to be adjusted. Resolved.
			Columbia State (7/16/24)(x3)	W Honeycutt	Tabulator ballot cleared and ballot dropped into ballot box multiple times.
12	Tabulator override screen	1	Longview Rec (7/12/24)	John	Occurred in Machine A after printing configuration report during setup. IT Tech John Brake instructed input override code. Done remotely.
13	Tabulator error on startup	1	College Grove (7/19/24)	John	Tabulator A gave "Administration: Please refer to DS200 system operations procedure" help screen message on startup. Shut down tabulator and restarted successfully.
14	BMD would not fully start up	12	Longview Rec (7/16/24)(x3)	?	Had to shut down & restart to work. Had to do this to two separate BMD machines.
			Gate Church (8/1/24)	John & Tony	Restarted BMD and problem resolved.

			Nolensville (10/17/24)	John	Had to do hard restart of BMD.
			Franklin Rec (10/18/24)	Tony	BMD not powering on. Fixed but report didn't say how or explain the problem.
			Franklin Rec (10/16/24)	?	BMD completely shut down. Same one Tony worked on earlier. No idea of resolution.
			Pearre Creek (11/5/24)	John	Replaced BMD but doesn't explain the problem.
			Election Office (5/5/26)	?	Machine requested hard restart. But replaced the BMD instead.
			Brentwood Library (4/22/26), (4/23/26) and (4/26/26)	John	Hard reboot requested. Ultimately replaced all three BMDs.
15	BMD "Alert—System encountered error"	8	Longview Rec (7/17/24)	?	Had to hard shut down. Followed remote tech recommendations. Cleared
			Longview Rec (4/22/24)	Cherry Jardin	Fixed
			Pearre Creek (11/5/24)	John	BMD power message. Fixed but report doesn't say how or explain the issue.
			Hunters Bend (5/5/26)	?	BMD retained ballot; hard start didn't help. Stopped using machine.
			Pearre Creek (5/5/26)	C Hoeft	Hard start cleared the issue.
			First Presbyterian (5/5/26)	?	BMD held ballot; hard restart didn't help. Discontinued use of machine.
			Nolensville Rec (4/22/26)(x2)	John	2 reboots did not help. BMD replaced.
16	BMD message "card cannot be read"	11	Longview Rec (7/18/24)	?	Card jammed on insertion. Did a hard shut down and restart. Ballot out. Reinserted and worked. This was a different BMD than 7/17/24 BMD.
			Trinity Elem (5/5/26)(x3)	Bruce D	Vote new ballot. Second time this occurred so pulled BMD out of service.
			Hunters Bend (5/5/26)	?	Stopped using machine.
			Arrington Elem (5/5/26)	Gary Sexton	Hard restart and the issue was cleared out.
			Longview Rec (4/24/26)	?	Restarted BMD and that solved the issue.
			Brentwood Library (4/24/26)	?	BMD pulls in ballot then says "can't read". Card jammed. Constantly. Unsure resolution.
			Brentwood Library (4/28/26)(x3)	?	Not reading. Tech to be dispatched but no idea of resolution.
17	BMD printed ballots that neither tabulator could read	5	Sunset Elem (5/5/26)(3)	?	Resolution unknown.
			Brentwood Library (5/5/26)	?	Ballot cleared; error cleared via pressing red stop sign.
			Longview Rec (4/15/26)	?	Bar code smeared. Unknown resolution.

18	BMD would not take ballot	4	Franklin Rec (7/17/24)(7/18/24) Franklin Rec (4/24/26) Longview (4/28/26)	Tony ? ?	Fixed. BMD freezes after ballot inserted. Resolution unknown. Ballot accepted on other BMDs; hard reboot on this BMD solved the problem.
19	Ballot stuck in BMD	6	College Grove (7/24/24) Heritage Elem (8/1/24) Longview (11/5/24) College Grove (10/19/24) Nolensville (11/5/24) Arrington Elem (5/5/26)	John John ? John John John	Removed stuck ballot; forced closed BMD, restarted successfully. Voter reviewing selection on screen, then message: "Have election person perform a hard reset." Ballot did not eject. Shutdown/restart, retrieved ballot and BMD back in service. BMD would not spit out ballot. Problem fixed but doesn't say how. Removed stuck ballot in tabulator and performed hard restart. Fixed. Ballot stuck in BMD. Fixed but doesn't report how. Ballot removed and spoiled. Problem resolved but doesn't say how.
20	BMD froze on startup	3	Franklin Rec (7/24/24)(x2) Brenthaven Church (5/5/26)	Tony W Honeycutt	Two different BMDs; both fixed. Opening tape jammed; pulled out and completed opening without zero tape.
21	BMD double-printed ballot; wouldn't complete task	1	Longview Rec (4/16/26)	?	Unknown resolution.
22	BMD power pack not working	1	College Grove (7/13/24)	?	Given 5 BMDs, only set up 4. When one power pack didn't work, used the 5 th to set up and worked. Duration of election with 4 BMDs.
23	BMD fell off table, screen cracked	1	Sunset Elem (8/1/24)	?	Removed from service.
24	BMD lock won't lock back after repair	1	Nolensville (10/21/24)	Tony	Fixed but no explanation as to how got unlocked or locked back.
25	Unknown – had to reboot, repair or replace	18	Franklin Rec (7/13/24) (7/24/24) Fairview (10/18/24) Sunset Elem (11/15/24) Longview Rec (10/16/24) Longview Rec (10/21/24) Brentwood Library (10/26/24)	Tony John/Tony John John John Tony	Had to restart. Fixed. Had to clean machine to get it to work. Apparently fixed. Had to reboot to get it to work. Apparently fixed. Had to replace BMD for unknown reason. Had to replace BMD. Not printing. Fixed.

			Fairview Rec (10/28/24)	Tony	Replaced. But no explanation of the problem.
			Franklin Rec (11/19/25)	Mark	Replaced BMD for unknown reason.
			Franklin Rec (10/28/24)	?	Tabulator not working, removed and replaced with new machine.
			Franklin Rec (10/28/25)	John	Replaced BMD for unknown reason.
			Longview Rec (10/24/24)	John	Replaced as not operating properly.
			Longview Rec (10/25/24)	John	Had to replace BMD as it was not operating properly.
			Longview (10/31/24)	John	Replaced for some unknown reason. Not operating correctly?
			Thomp Statn Middle (5/5/26)	John	Resolved, snapped platen back into place.
			Franklin Rec (12/2/25)	Mark	Replaced BMD, but no explanation of the problem why.
			First Presbyterian (12/2/25)	John	Had to replace BMD but no explanation as to why, what was wrong.
			Nolensville Rec (4/22/26)	John	Error message. Swapped out for another BMD.
26	Photo missing screw	1	Nolensville Rec (7/25/24)	Tony	Uncertain why this was noted as an incident as there was scant information to explain it, but the WCEC techs reported it as an incident.
27	No problem, but reported	1	Brentwood Library (10/16/24)	Tony	Again, uncertain why this would be reported, as there was scant information to explain it but the WCEC techs reported it as an incident.
28	Laptop has loose port	1	Westwood (8/1/24)	?	Technician taped the port but reported that it needs attention. No information about why that attention couldn't be rendered there and then. Or when this issue was fixed.
29	Printer printed wrong sheet	1	Westwood (8/1/24)	?	Technician fixed the issue but poor explanation as to the problem and how it was fixed.
30	BMD printer accidentally unplugged	1	Westwood (8/1/24)	?	Unplugged by voter by accident. Ran five ballots through restarted BMD before a correct, usable ballot appeared. Poll worker helped voter.
31	Print error on barcode	1	Westwood (8/1/24)	?	Print error on bar code – ink smudged and machine wouldn't read the ballot. Reissued ballot.
32	Blank ballots	1	Westwood (8/1/24)	?	BMD printer unplugged and stopped printing text on ballots. Printer fixed (not explained how) and after five voided tests, ballot printer started working again.
33	Protected count recorded incorrectly	4	Nolensville Rec (10/16/24)	Leda Turner	Protected count on machine A tabulator was incorrectly recorded at the beginning of the day. Public count consulted to ascertain what was correct start time and documented. Wouldn't have this problem if didn't use machines.
			Fairview (10/16/24)	Tetra Walker	Machine B tabulator protected count incorrectly recorded. Corrected

			Columbia State (7/15/24)	J Meeker	Count on tabulator recorded incorrectly. Form affirms correct info.
			Westwood (8/1/24)	?	Counts didn't match on sheets for a while, but poll workers worked to find the issue and ensure numbers correct.
34	Tabulator seal numbers recorded incorrectly	2	Election Office (4/29/25) Brentwood Library (4/29/25)	E. Watson	Front access compartment tape seal and auxiliary (emergency bin) tag are transcribed on both tabulators. Corrected.
35	Machine times out	1	Brenthaven Church (5/6/25)	W Honeycutt	Machine times out when voter left ballot in machines. Able to vote printed ballot. Had to reboot machine but could continue to be used.
36	Power loss	2	Brenthaven Church (5/6/25) Academy Park Gym (5/5/26)	W Honeycutt ?	Complete loss of machine power to all vote center machines. Power transformer reconnected and back up. Down ten minutes later. Four voters waited until fixed. Two voters left. Lightning took power out of this vote center and an unknown # of other vote centers. Workers had to register voters via phone. Machines are on two-hour battery pack but it lasted as power back on with 15 minutes to spare. This was not documented by any vote location, but it proved the dependency of electrical power in order to vote successfully.
37	Laptops/phone wouldn't connect to internet	1	Franklin Rec (10/2/25)	Adrian Nuda	Powered down Meraki VPN equip & restart laptops worked temporarily. Down after 30 minutes. System in vote center had flagged laptops and suspicious. Fixed.
38	Top lid green security seal missing affirming closure	2	Westwood Elem (5/5/26) Longview Rec (5/5/26)	L Ross C. Jackson	Tabulator A seal replaced although not explained why seal missing. Tabulator B seal missing. Poll claimed lost during transport
39	Red security seal missing on tabulator	1	Brentwood Library (5/5/26)	?	Tag missing on tabulator A. Alerted office. Not sure how it was rectified.
40	White security seal missing on tabulator	1	Franklin Rec (4/21/26)	Cynda Ferguson	Discovered by poll watcher seven days after start of early voting and 22 days after the machine was set up for the election. New seal placed on machine same day.
41	Tabulation report stopped printing at opening	2	Westwood Elem (5/5/26) Fairview (10/16/24)	L. Ross Mark Pitts	Configuration report on tabulator A and B didn't print. Uncertain resolution. Zero tapes not printed at opening both A&B.
42	No ending lid closed tag on either tabulator at end of election	2	Franklin Rec (3/5/24)	F Limpus	Noted during post-election check of election documentation. Neither tabulator contained this green security tag. Serious chain of custody infraction.
43	Scanner/tabulator serial number changed	1	College Grove Rec (3/5/24)	F. Limpus	Tabulator B serial number changed from that tracked at election startup. From #0321390059 at January 31, 2024 set up to #0322420144 at post-election documentation. Why?
44	Active camera on wall behind ballot marking devices broadcasting voters making selections	1	Enrichment Center (3/5/25)	F. Limpus	A wall-mounted wide-angle camera placed above and behind the ballot marking devices was determined to be actively broadcasting live images of voters as they marked their ballots to a location in Franklin throughout the election. Nobody at the vote center had questioned nor complained until Limpus did. It was not turned off.

45	"Wifi down"	1	Franklin Rec (4/27/26)	?	This report is highly unusual as supposedly none of the machines or system require "wifi." So, unsure of this issue. Perhaps they meant the power went out? This is an example of poll workers who don't know their own election system in order to report problems effectively.
46	Overriding code required to shut down every tabulator in both early voting and election day voting.	250	Initial: Academy Park Gym (5/5/26) Fairview Rec (5/5/26) Westwood Elem (5/5/26) Pearre Creek (5/5/26) After affidavits issued: All vote centers in WC in both early voting and election day voting	Jonathan Duda	Because four poll watchers noted on the final day of voting for the May 5- 2026 election that both tabulators in their assigned vote centers would not shut down and required an overriding code to be inserted into each machine's shutdown process, this incident was caught. However, it was never reported by a single poll captain as an issue of the election. Following the poll watchers issuing affidavits of this incident, WCEC Chairman Jonathan Duda admitted that the problem was experienced throughout both early voting and election day voting in all vote centers. So that meant 14 evenings of 14 separate tabulators in 7 early voting vote centers experiencing the incident and then 54 tabulators experiencing the same incident the night of election day. That would be 250 incidents. Duda claimed it was due to a mistake by WCEC technicians in setting up the machines for the election and leaving a button engaged requiring an overriding code to shut each tabulator down. There has been no explanation of why, if the problem was noticed on multiple nights during early voting, it wasn't diagnosed and the solution made readily available to poll officials so it wouldn't catch them off guard. This problem wouldn't have occurred if we weren't forced to use machines on which to vote.
	TOTAL REPORTED INCIDENTS	436			

Lessons:

- *Williamson County taxpayers would not have these problems impeding our elections if these black box voting machines – which cannot be inspected by anyone, especially a cyber security expert – were eliminated and voters instead used a pen and high-security, hand-marked paper ballots that were counted by hand post-election (which can be done the day after the election). The Williamson County Election Commission will not tell you that [68% of the country votes on hand-marked paper ballots](#). What does the nation know that Tennessee and Williamson County doesn't? And with all the evidence affirming the risk of voting on these machines does the WCEC force citizens to vote on them?*
- *We could eliminate thousands of taxpayer dollars in equipment costs, warranty fees, maintenance fees, software costs and licenses costs, parts and labor, if we removed machines from our voting process. Plus, we wouldn't be spending money purchasing or renting voting equipment again and again as these machines aged out. [And we could restore consumer confidence in our elections once more](#).*
- *Then there's the cost of paying two technicians to prepare the equipment for every election, as well as remaining on call and to fix issues during all phases of elections and to tear it all down, repair it and store it.*
- *Unfortunately, the Williamson County Election Commission's answer to any voting issue is to bring in more machines to complicate an already complicated process. [They need to listen to others who speak from experience about election machines](#).*

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